



WHAT'S ON TAP?

NEWS FOR OUR CUSTOMERS

KC WATER EARNS MULTIPLE INDUSTRY HONORS



A boardwalk over a native planting area near the 12th Street Viaduct downtown is a key feature of the Central Industrial District (West Bottoms) Green Infrastructure project.

The work never stops at KC Water, and those efforts were recently recognized with numerous awards. Our Central Industrial District Green Infrastructure project in the West Bottoms won The American Public Works Association's 2021 Public Works Project of the Year Award. The nearly \$10 million project is part of our Smart Sewer program to reduce the amount of stormwater getting into the combined sewer and causing sewer overflows. Another Smart Sewer project earned top honors from the American Water

Works Association (AWWA). The Target Green Marlborough project won the Missouri Section AWWA Sustainability Award, a new environmental award that recognizes Missouri projects promoting the sustainability of our most precious resource, clean water. The green infrastructure project within the Marlborough neighborhood near 81st Street and Troost Avenue used different technologies to reduce combined sewer overflows while improving neighborhood assets and uplifting the community. The National Association of Clean Water



KC Water Director Terry Leads (left) accepted the Missouri Section American Water Works Association Sustainability Award during an August conference.



Associates at the Rocky Branch Wastewater Treatment Plant, one of two facilities to receive the National Association of Clean Water Agencies Peak Performance Award.

Agencies honored KC Water with two Platinum Peak Performance Awards. The Fishing River Wastewater Treatment Facility and the Rocky Branch Sewage Treatment Plant were recognized for more than five years of outstanding compliance records. KC Water has six treatment plants cleaning wastewater before returning it to streams and rivers.

Congratulations to the men and women of KC Water for these great accomplishments resulting from their hard work to provide quality water services to Kansas City. 💧

CONNECT WITH US QUICKLY USING THE myKCMO PHONE APP

Need to report a leak, water main break, or illegal dumping? You can simplify the process by downloading the myKCMO app to request and track City services. The app makes it faster and easier than ever to contact 311 because the request goes directly to the department you need.

The app features also will help you:

- Upload photos with your 311 request to show us the problem.

- Connect directly with the staff member responding to the problem.

- Make payments.

- Receive alerts when your 311 case is updated and for other City emergencies.

The myKCMO app is available for free download to your smartphone or tablet. Type "myKCMO" to find it in the Apple App Store or Google Play. 💧

FALL LEAF AND BRUSH COLLECTION COMING THIS FALL

Curbside leaf and brush collection will begin early November and continue through early December. Properly collect and bag lawn debris to keep neighborhoods looking great and local waterways clear.

- **CENTRAL** (From the Missouri River to 63rd Street, except east of Blue Ridge Cutoff): Nov. 1-5.

- **SOUTH** (south of 63rd Street and east of Blue Ridge Cutoff): Nov. 15-19.

- **NORTH** (north of the Missouri River): Nov. 29-Dec. 3. 💧

MORE INFORMATION

www.kcmo.gov/leafandbrush

JOIN OUR TEAM WE'RE HIRING

Without clean and reliable drinking water, there is no Kansas City. While we wouldn't like it, we could live with potholes and no trash service. But water is life, and it takes a team of dedicated men and women to provide essential drinking water every single day and night.

Now, you can join that team as a Plant Operator. This position tests, treats, and pumps water and works with chemicals and equipment to provide safe and great-tasting water. This is a 24-7/365 job that is critical to public health.

Applicants need a valid driver's license and a high school diploma or GED. More training is provided on the job. This job and other openings are posted at kcwater.us/about-us/careers. We look forward to expanding our staff to better serve our customers. 💧



KICK OFF THE NEW SCHOOL YEAR WITH KC WATER'S EDUCATION TEAM

KC Water's Education and Outreach team is excited to promote classroom lessons. Lessons available for all age levels in the classroom, outdoors, or virtually.

Learn more at www.kcwater.us/education



4800 E. 63rd St. • Kansas City, MO 64130

CUSTOMER SUPPORT: (816) 513-1313 (Option 1) or 311 • www.kcwater.us

NEWSLETTER COMMENTS: water.communications@kcmo.org



www.facebook.com/kcmowater



@kcmowater



www.instagram.com/kcmowater



www.youtube.com/kcmowater



www.nextdoor.com