# **User Guide Water Main Extensions Compass KC**

To get started on a Water Main Extensions Application customers must have an established account through the Compass KC system. This gives access to tools which allow them to apply for plans, submit documents, conduct financial transactions, access records and check the status of the projects.

Already a registered user? You can directly go to the Compass KC web portal by typing CompassKC.kcmo.org/ in your browser address and skip to **Step 2** 

#### 1. Registering as a New User

• You can access the City of Kansas City's Compass KC web portal from kcmo.gov. From the home page select Compass KC.



City Hall is operating in a limited capacity during its regular Monday - Friday 8 a.m. - 5 p.m. schedule.



RECYCLING & TRASH Recycling and trash collection is operating on its normal schedule.



PAY ONLINE Pay water bills, parking tickets, get a pet license and more.



COMPASS KC City services at your fingertips 24/7. Submit permits, plans and more.

If you are not a registered user of the Compass KC system, please refer to the detailed User guides provided on this Compass KC web page to register as a new user.

#### How to Register Guide

# How do I use Compass KC?

We understand, with any new system, comes a learning curve. That's why we have provided some tutorials for you to get you started with Compass KC and others that you can come back to if you have questions along the way!

- · How to Register Guide (PDF)
- How to Register (Video)
- How to Search Guide (PDF)
- How to Search (Video)
- How to Submit Plans Guide (PDF)
- · How to Request Inspections Guide (PDF)
- How to Apply for Permit Guide (PDF)

#### 2. Applying

• Registered users will then select Apply icon from the Compass KC home screen to get started and Application Assist screen will appear



• From the Application Assistant screen select the Plans tab to view a full list of all applications types. Scroll down to Water Main Extension- Relocation Or type **Water Main Extension-Relocation** in the 'search for application names and keywords' and select search.

#### Application Assistant

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• Click Apply next to the located Water Main Extension-Relocation Application.



#### 3. Filling out the Application

The Apply for Plan- Water Main Extension-Relocation screen will open (\*) Denotes that the field is required in order to save the application.

Note the six steps of the application under the application type. Blue circle alerts which step of process the application is currently at.

#### Step 1: Adding Location

Click on the + in the center of the Add Location card. An Add Location Screen will appear.

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Enter the full address and click Search or the magnifying glass. If your address is located within the municipality, the record for the address will appear. Click Add next to the address for the location. Example: 4800 E 63rd St

If address is not located in search, choose Enter Manually. (Compass KC Best Practice is to always Search first.)

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	Save

Add in the address for the location. The street number, street name, city and postal code are required. Click Save.

Location will now appear. If the wrong address was added select remove and then repeat the Add location process to add the correct address. Click the Next option at the bottom of screen.

### Step 2: Adding Description

Enter the Name of the project and a brief description of the project in this field and click the Next option at the bottom of screen.

# NOTE: DO NOT change the Plan Type. More information on the type of water main extension project could be entered on Step 4.

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#### Step 3: Adding Contacts

The registrant's contact information will default to the first Contact card as the Applicant in Compass KC. Note that the Developer's contact information and the Design Engineer's contact information are required before proceeding the application to the next step and they must have an established account through the Compass KC system.

To add contacts click on the + in the center of the Add Contact card. Type the Name, Email or Company in the search bar and select Add next to the correct contact from the search results. Note: frequent contacts can be added to My Favorites.

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If the wrong contact was added select remove and then repeat the Add contact process to add the correct contact of the project. Click the Next option at the bottom of screen.

#### **Step 4: Adding More Information**

Fill out the boxes marked in red as required. Scroll down to the bottom of this page and click next.

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#### **Step 5: Adding Attachments**

Save a copy of the checklist available at the end of this document to your computer. A complete checklist will be required with each submission and this should be attached to the plan set in this step.

Click on the + in the center of the first attachment card labeled as **WME drawing checklist** and attach the previously filled out checklist. The checklist will default to the first Attachment card. Water Main Extensions plan set must be attached as a second attachment and select **Development Plan (Full set)** from the drop down menu.

Other additional Attachments could be added to the plan set as needed by repeating this step. Select the best description of the attachment from the pull down menu and Click Next to move to the final step of the Application.



#### **Step 6: Reviewing and Submitting**

Review the Application and select Submit after completion.

This will create a WS - WME Project Application QA/QC review item and Water Main Extension staff will first review the Application. The system will automatically generate a Plan Number assigned to the case starting with the letter "M" in the format M-XX- XXXX. Case is locked until review is completed.

Once the application is reviewed and found complete, notifications will be sent to the contacts on the case with direction on next steps in the process.

#### **Reviewing the Comments and Corrections Entered by the Reviewers**

From the Dashboard navigate to the My Plans, Attention section. Locate the Plan and click on the plan number that requires resubmittal.

If the QA/QC has failed as shown in the below image, Click on the review type link to open the Review Items screen. All items entered by the reviewer as Comments, Recommendations and the Corrections will need to be addressed in the resubmittal documents.

Summary Locations F	ees Reviews 1	Inspections Attachments	Contacts S	ub-Records Holds	Meetings More Info
Reviews   Next Tab   Plan Details   Reviews	Main Menu				Sort Review Type V
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### **Re-submitting Documents**

To submit a revised document Navigate Back to the Summary page by Clicking "Back" (top left corner) and select the Attachments tab. This will open up the Attachments page and all the Attachments related to this project will be displayed on this page. Please repeat the steps as explained on the **Step 5: Adding Attachments** and hit submit.

NOTE - Do not change the name of documents or the type of the document when resubmitting, change the DATE to denote the document is a resubmittal.

Example: Development Plan (full set) must be selected from the drop down menu every time a revision of a drawing is submitted.

#### **Mylar Submission**

When the plans are approved for Mylars a notification will be sent to the contacts on the case with direction requesting final drawing including all revisions and additions required by KC Water on translucent film (Mylar<sup>®</sup>) that provides a permanent public record for KC Water and allows copies to be easily reproduced and a computer disc or a flash drive including the most recently revised drawings in the latest version of AutoCAD<sup>®</sup>

#### **Contract Submission**

When drawings receive final approval from KC Water, KC Water will prepare contracts and related forms for execution by the Applicant and the City. A notification will be sent to the contacts on the case with direction on the submission of contract steps in the process. Applicant / Developer must download these documents

The Developer (**Typically referred to as the Applicant in the contract documents**) will be required to provide a Payment Bond and the Developer's contractor who actually performs the work will be required to provide a three year Performance & Maintenance Bond and Certificate of Insurance for approval by KC Water, prior to beginning work. Physical copies of these documents must be submitted to KC water for approval. KC Water reserves the right to refuse contracts that are not executed within 90 days from the date they are offered by KC Water.

The Developer will be required to pay a 5% of the estimated cost of the work, as determined by KC Water as an inspection fee to KC Water. This must be paid through Compass KC before the Applicant's Contractor can begin work.

# For steps by step instructions on paying fees through Compass KC, please follow this link and refer to page 10 of this Compass KC Guide.

# Submitting Payment through Compass KC

Upon approval of the contract documents a notification will be sent to the contacts on the case and the documents will be available for viewing through Compass KC. Contractor will be required to pick up 3 copies of the approved and stamped reproduced drawings from KC Water Headquarters at 4800 E 63<sup>rd</sup> Street, 2<sup>nd</sup> floor and set up a pre-construction meeting with the inspections supervisors prior to construction. Contractor will be required to fill a Notice of Water Main Construction after picking up the construction drawings.

# **Closing a Project**

KC Water will prepare an affidavit form and a notification will be sent to the contacts on the case with direction on the submission of closing documents which will be required upon completion of the construction phase. After all work has been completed the Applicant will be required to submit paid bills from the Applicant's Engineer and Contractor, along with a notarized affidavit form provided by KC Water, indicating all costs have been paid in full. The work must be installed in platted public right-of way or recorded easements as required by KC Water. When these requirements have been satisfied KC Water will accept ownership of the water mains.

# Releasing the Project for Taps and Payment Bond

A notification will be sent to the contacts on the case that the water main has been released for taps and Payment Bond and will subject to the Performance and Maintenance Bond on file.

Applicant or others may hire a licensed Plumber to take out permits for private water service connections in accordance with the Rules and Regulations for Water Service Lines.

More information: <u>How to submit Plans Guide</u> <u>https://www.kcwater.us/projects/rulesandregulations/</u>