



WHAT'S ON TAP?

NEWS FOR WATER CUSTOMERS



KEEP YARD WASTE OUT OF THE STREET

Spring and summer beautifies the landscape of Kansas City, and neighbors work hard to keep yards and gardens that way.

Please remember that City ordinance prohibits sweeping or blowing of yard waste, including grass clippings, into the street, gutters, or stormwater drains. Violation is considered illegal dumping and can be reported by calling 311.

Good property maintenance not only improves neighborhood appearance, but it also helps keep streams and rivers clean. 💧

FOR MORE INFORMATION

To learn more about the importance of proper yard debris disposal, please visit www.kcwaterservices.org/street-sweeping



2018 WATER QUALITY REPORT NOW AVAILABLE

KC Water takes great pride in delivering high-quality and great-tasting drinking water to more than 460,000 Kansas City residents and 32 wholesale customers in the greater Kansas City area.

The 2018 Water Quality Report gives a detailed overview of the quality of the drinking water that KC Water provides. Also included are short articles about the source of your water, water hardness, seasonal changes, and other topics.

Data in the report is the result of more

than 164,000 tests conducted each year on more than 19,000 water samples.

To ensure product quality and protect public health, KC Water regularly checks for more than 290 constituents, far more than required by the U.S. Environment Protection Agency. 💧

FOR MORE INFORMATION

The report can be found on our website at www.kcwaterservices.org/wqr

To receive a copy of the report in the mail, please call 816-513-1313

NEW RATES APPROVED BY CITY COUNCIL

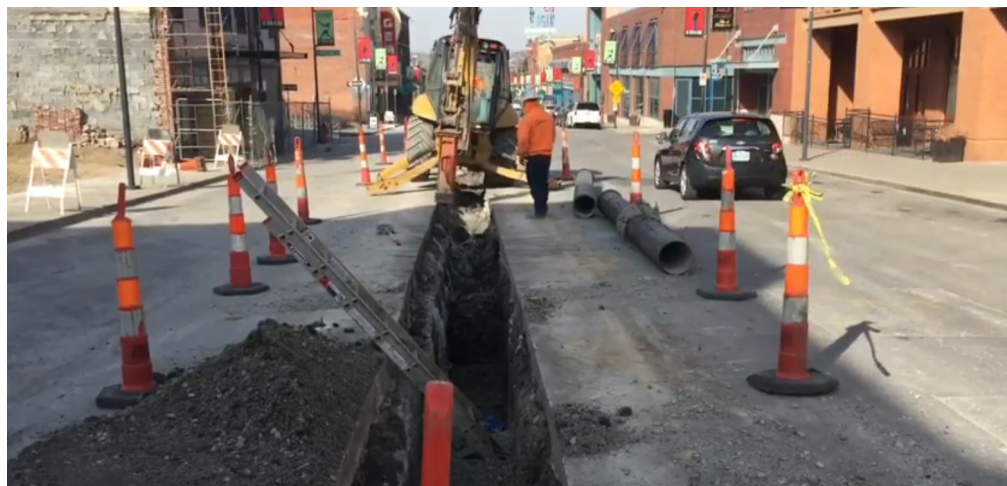
New rates went into effect May 1, meaning the average residential customer will experience a monthly billing increase of about 56 cents for water and \$5.51 for wastewater, with no increase for stormwater.

The new rates, approved by the City Council, will fund the ongoing maintenance and improvement of

Kansas City's water infrastructure, including the wastewater investments required by the 25-year, federally mandated Overflow Control Program. 💧

FOR MORE INFORMATION

To learn more about rate changes, please visit www.kcwaterservices.org/rates



136-YEAR-OLD WATER MAIN REPLACED IN 18TH & VINE DISTRICT

Updating old infrastructure throughout Kansas City is a major priority for KC Water, as evidenced by a strategic, data-driven program that replaces old water mains that are at most risk of failure.

In the historic 18th and Vine District, a new, 12-inch water main is being installed to replace an 8-inch main that has served the area since 1882.

When the water main project is completed, the Kansas City Public Works Department will update the street and sidewalks. Replacing the water main beforehand reduces the chance that beautified streets will be disrupted later. 💧

 **FOR MORE INFORMATION**

View “KC Water Unearths Piece of History” at www.youtube.com/kcmowater

KC WATER WINS AWARDS FOR VIDEOS

The National Association of Clean Water Agencies presented its 2018 Public Information and Education Award to KC Water for a video that used a movie-trailer format to illustrate the damage flushable wipes can do to the wastewater system.

The Greater Kansas City Chapter of the Public Relations Society of America

presented a PRISM Award for a three-minute video that showcases the impact KC Water employees and their work have on the daily life of Kansas Citians. 💧

 **FOR MORE INFORMATION**

View the award-winning videos at www.youtube.com/kcmowater and search for “This Is KC Water” and “Don’t Flush the Wipes: A Horror Story.”

WATER BAR READY FOR FESTIVAL FUN



Festival season is upon us, and KC Water plans to be on hand to keep you hydrated during the community fun.

The Water Bar, a mobile water bottle refill station, will be on site at several events throughout the spring, summer, and fall. The Water Bar allows festival attendees to enjoy – free of charge – the same clean, delicious water that we provide to customers every day.

A limited number of cups will be available, but they go fast. Bring your personal, refillable water bottle to festivals this summer, and enjoy as many free refills as you like. 💧

What’s On Tap? is a bimonthly newsletter for KC Water customers. If you have story ideas, comments, or suggestions, please email us at water.communications@kcmo.org.



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CUSTOMER SERVICE: (816) 513-1313 or 311 • water.customerservice@kcmo.org

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