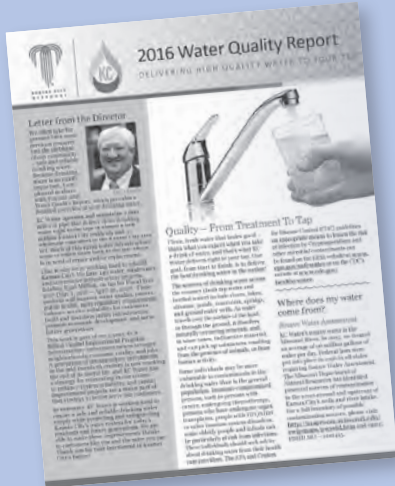




What's On Tap?

NEWS FOR WATER CUSTOMERS



2016 Water Quality Report Now Available

On May 2, KC Water released an annual report entitled **2016 Water Quality Report: Delivering High-Quality Water To Your Tap.** This publication, which can be found online at www.kcwaterservices.org/wqr, provides an easy-to-understand overview of Kansas City's high-quality and great-tasting drinking water.

We proudly provide water to more than 460,000 Kansas City residents and 32 wholesale customers in the greater Kansas City area. To ensure product quality and protect public health, we collect more than 19,000 water samples and perform more than 164,000 tests each year. Kansas City's drinking water is regularly-tested for more than 290 constituents, which is above and beyond the number required by the U.S. Environment Protection Agency. If you'd like to receive a copy of this report in the mail, please call us at **816-513-1313**.

Breaking Ground On KC's Largest Green Infrastructure Project



On May 10, KC Water and community leaders broke ground on Kansas City's largest green infrastructure project to-date – a 10-acre, \$30 Million investment located at 81st and Troost. Once completed, the project will prevent 11 million gallons of stormwater from entering the combined sewer system, thus reducing sewer overflows to the Blue River. This is one of three such projects taking place in the Marlborough Community. Construction

is also underway at Arletta Park and will start soon at Rachel Morado. Work is anticipated to be completed by December 2017. These projects are part of Kansas City's largest infrastructure investment, the Overflow Control Program, a 25-year, \$4.5-5 Billion, federally-mandated effort to reduce sewer overflows and improve water quality in our region for generations to come. To learn more and to view a video of the event, please visit www.kcwaterservices.org/news.



Access Your Account From Your Smartphone



We've made customer service improvements that are available right at your fingertips! As part of our ongoing effort to improve the customer experience, we recently launched a brand-new mobile app that enables you to perform many of the same self-service account functions (such as paying your bill and viewing your water usage) that are available through our website from the convenience of your smartphone. Our new mobile app can be downloaded for free in Apple's iTunes Store and Google's Play Store by simply searching for "KC Water." 💧

New Rates

New rates went into effect May 1, meaning the average residential customer will experience a monthly billing increase of about \$0.64 for water and \$7.78 for wastewater, with no increase for stormwater. The new rates, approved by the City Council, will fund the ongoing maintenance and improvement of Kansas City's water infrastructure, including the wastewater investments required by the 25-year, federally-mandated Overflow Control Program. 💧

Cleaning Up KC

KC Water partnered with other City employees and the KC Green Outreach and Education Team to clean up trash at the confluence of Brush Creek and the Blue River during this year's Project Blue River Rescue.



The cleanup spans the length of the Blue River in Missouri, from Indian Creek to where it connects with the Missouri River. For the past 26 years, partners have come together for this massive stewardship event to help improve water quality in our rivers, lakes, and streams. This year, an estimated 900 volunteers removed 70 tons of trash and 1,000 tires from the Blue River and its tributaries. They also removed 2.5 acres of invasive honeysuckle and planted 1,000 trees to restore habitat and a healthy riparian corridor. 💧

Investing In KC = Fewer Water Main Breaks

Kansas City's first water pipes were installed in 1874, and much of Kansas City's drinking water infrastructure is nearing the end of its useful life. Thankfully, KC Water has a solution – the strategic and data-driven Water Main Replacement Program. The goal is to proactively replace one percent of the system, or 28 miles, of break-prone pipe each year. The program started in 2012 when there were 1,844 water main breaks. Many breaks were because of the drought, but others were due to the advanced age of the pipe. Last year, the number of main breaks dropped to 818, a 56% drop in three years, and the fewest in 18 years. We're working hard to rebuild KC! 💧

Contact Us:

KC Water
4800 E. 63rd St.
Kansas City, MO 64130
www.kcwaterservices.org

Customer Service:

phone:
816-513-1313 or 311
email:
water.customerservice@kcmo.org



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What's On Tap? is a quarterly newsletter for KC Water customers. If you have story ideas, comments, or suggestions, please email us at water.communications@kcmo.org.