

Frequently Asked Questions (FAQ)

Preparing for Increased Food Service Activity in Kansas City

Why am I receiving this notice?

Kansas City is preparing for an exceptionally busy period as the city hosts multiple large events, including ongoing basketball tournaments and the **2026 FIFA World Cup**. These events are expected to bring a significant increase in visitors to the Kansas City metro area.

How could these events affect my business?

Food service establishments may experience increased customer traffic during this time. Higher customer volume often leads to greater production of fats, oils, and grease (FOG), which can accumulate in grease interceptors or grease traps.

Why is FOG management important?

Proper management of fats, oils, and grease is essential to prevent blockages in the sanitary sewer system. If grease interceptors or traps are not serviced frequently enough, they can contribute to sanitary sewer overflows.

Do I need to change my grease interceptor or trap cleaning schedule?

Possibly. Businesses experiencing increased food preparation or customer volume may need to adjust or increase their current grease interceptor or grease trap cleaning and pump-out schedules to handle the additional FOG being generated.

What can happen if grease traps or interceptors are not maintained properly?

Insufficient maintenance can lead to grease buildup, which may cause sewer blockages and sanitary sewer overflows. Regular service helps protect both your facility and the public sewer system.

What should food service establishments do to prepare?

KC Water recommends that food service establishments:

- Review their current grease interceptor or trap maintenance schedule
- Coordinate with their service provider to ensure adequate cleaning frequency
- Increase cleaning or pump-outs if higher grease production is expected

Who should I contact if I have questions?

If you have questions about grease interceptor or grease trap maintenance requirements, please contact the Regulatory Compliance Division at 816-513-0600.