



4800 E. 63rd St., Kansas City, MO 64130

IMPORTANT: Drinking Water Service Line Notification

November X, 2025

Address Block

XXX

XXX

XXX

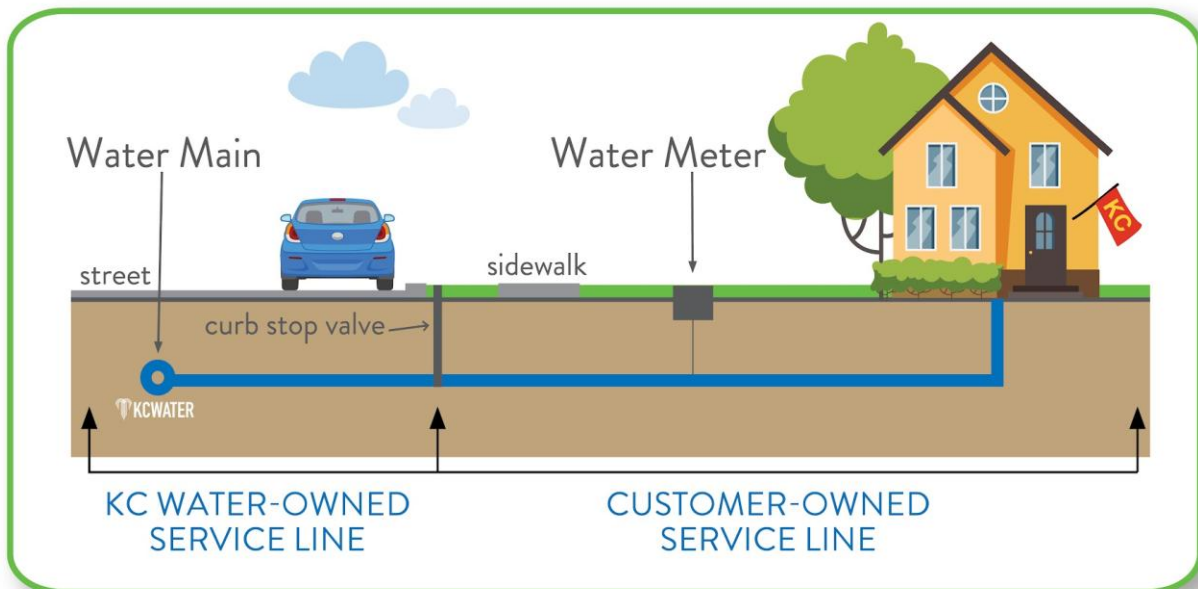
You are receiving this letter because KC Water has classified the water service line material for this property as **Unknown**. This means your service line could be made of non-lead, galvanized or lead materials. Please share this information with anyone who shares residence with you. If this is a multi-family building, please share the information with every tenant/resident.

KC Water is required by the Environmental Protection Agency to send annual notification letters to inform customers that records indicate **Unknown** service line material at their home or building. **If you believe that KC Water's records are incorrect, you may self-report your service line material:**

1. Visit <https://www.kcwater.us/servicelineinventory>
2. Choose **SELF-REPORTING TOOL** from the Menu
3. Click → [Click here to open the tool and instructions](#)



Water service lines connect properties to Kansas City's water mains to provide drinking water directly to homes and businesses. The service lines are privately owned from the curb stop valve to the home.



KC Water is compiling an inventory of water service line materials to meet federal requirements. This effort is known as the Drinking Water Service Line Inventory.

There are approximately 178,000 service lines in Kansas City, categorized as follows:

- 130,000 non-lead lines
- 23,000 galvanized lines
- 25,000 unknown lines
- 0 lead lines

Ensuring the quality of drinking water remains a top priority. KC Water treats water to prevent metals from entering the drinking water. Over the next several years, KC Water will identify unknown service lines across the city, and this information will be made publicly available. This may involve KC Water staff asking to conduct a physical inspection inside homes or buildings. Instructions for inspecting the service line material can be found on the KC Water website <https://www.kcwater.us/servicelineinventory>.

Replacing Lead or Galvanized Water Service Lines:

Currently, public funds are not available to assist property owners in replacing private service lines. If customers choose to replace lead or galvanized service lines at their own expense, KC Water must also replace the City-owned portion of the service line if needed. Please notify KC Water at 816-513-0150 or email water.servicelineinventory@kcmo.org when considering service line replacement.

Questions?

Water Service Line Inventory Hotline: 816-513-0150

Email: water.servicelineinventory@kcmo.org

Website: <https://www.kcwater.us/servicelineinventory>

If you need to have this important public education information translated, you can find it on the project webpage: <https://www.kcwater.us/servicelineinventory>

Spanish: Si necesita traducir esta información importante sobre educación pública, puede encontrarla en la página web del proyecto: <https://www.kcwater.us/servicelineinventory>

Chinese Simplified: 如果您需要翻译这一重要的公共教育信息，您可以在项目网页上找到它：
<https://www.kcwater.us/servicelineinventory>

Chinese Traditional: 如果您需要此重要公共教育資訊的翻譯版本，可參閱本專案之網頁：
<https://www.kcwater.us/servicelineinventory>

Arabic: إذا كنت بحاجة إلى ترجمة هذه المعلومات المهمة المتعلقة بالتعليم العام، فيمكنك العثور عليها على صفحة الويب الخاصة بالمشروع: <https://www.kcwater.us/servicelineinventory>

Vietnamese: Nếu quý vị cần dịch thông tin giáo dục công cộng quan trọng này, quý vị có thể tìm thấy nó trên trang web của dự án: <https://www.kcwater.us/servicelineinventory>



Service Line Inventory

The Environmental Protection Agency, under 40 Code of Federal Regulations § 141.84, requires all public water distribution systems in the United States to develop an inventory of water service lines – the pipes that connect and provide water from the utilities' water mains to buildings and homes – by October 16, 2024. The inventory includes the material makeup of each service line and may be classified as either non-lead, lead, galvanized or unknown. The goal of the requirement is to identify lead service lines and minimize lead exposure in drinking water. KC Water's inventory is available online at: <https://www.kcwater.us/servicelineinventory>.

Health Effects of Lead in Drinking Water

Exposure to lead in drinking water can cause serious health effects in all age groups. Infants and children can have decreases in IQ and attention span. Lead exposure can lead to new learning and behavior problems or exacerbate existing learning and behavior problems. The children of women who are exposed to lead before or during pregnancy can have increased risk of these adverse health effects. Adults can have increased risks of heart disease, high blood pressure, kidney, or nervous system problems.

Steps to Reduce Lead in Your Drinking Water



Run the cold water tap for two minutes before using it for drinking and cooking. Lead and other metals can dissolve in water when it sits in pipes for a few hours.



Drain your water heater annually. Over time metals, sediment, and bacteria can build up in your water heater.



Remove and clean faucet aerators. Lead particles and sediment can collect in the aerator screen located at the tip of your faucet. Aerators should be replaced once a year and are available at local hardware stores.



Use only cold water for drinking, cooking, and making baby formula. Always use cold tap water, including water used for making ice, beverages, and infant formula. Hot tap

water can cause a greater amount of lead to be released from plumbing and may contain metals and bacteria that build up in the water heater. Boiling water does not remove lead from water.



Replace private lead service pipes and household galvanized plumbing. Replace private lead service pipes with new pipes. When lead is released from lead service pipes and passes through galvanized pipes, lead can collect on the interior corroded walls of this plumbing and release lead in household water. Contact a licensed plumber about replacing household plumbing.



Flush cold water taps after installing new household pipes or fixtures. New plumbing can release metals after installation. Flush cold water taps for five minutes at a high flow rate once a day for three days, especially before using water for drinking or cooking.



Use filtered tap water. If you are pregnant or have children under age six, use cold, filtered tap water for drinking and cooking until all lead sources are removed. This includes water used for making infant formula, beverages, and ice. Select a filter certified to meet NSF Standard 53 for lead. The filter package should specifically list the device as certified for removing the contaminant lead. Routinely replace filter cartridges according to the manufacturer's instructions.