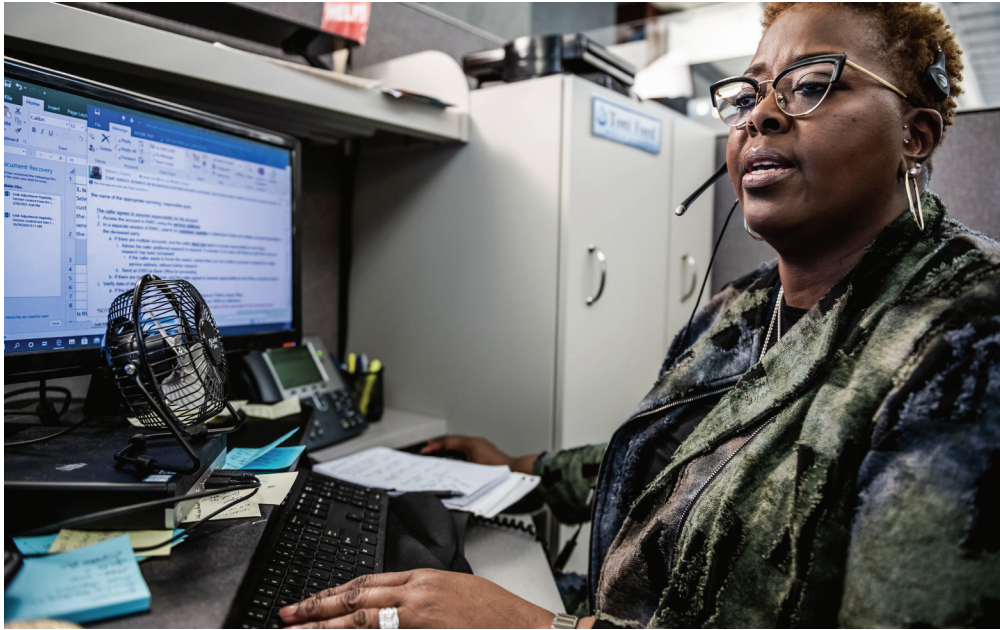




WHAT'S ON TAP?

NEWS FOR OUR CUSTOMERS

MOVING? PLAN AHEAD TO CHANGE SERVICE



Water is essential to life, so it's more than an annoyance when water taps and showers don't work, especially on moving day. KC Water wants to help customers make transitions as easy as possible.

Planning ahead is very important. For best results, contact KC Water by phone, online, or in person at least one week before moving. At a minimum, KC Water requires 24 hours advance notice to process and schedule service changes.

To ensure financial security of the water utility on behalf of all water customers, KC Water requires government proof of identity and a security deposit for water service accounts.

Terms, conditions and account responsibilities may apply to any or all parties, potentially including new and former owners and tenants of both single and multi-unit residences and commercial properties.

KC Water requires any issues associated with any individual, account or service address – unpaid water bills, service turned off, previous theft of service, among other situations – be resolved before service is started or transferred.

To get started, visit the KC Water website; call 816-513-1313 or 311, or visit KC Water at 4800 E. 63rd St.

MORE INFORMATION

www.kcwater.us/customer-support/start-and-stop-service

WE'RE HIRING OUR BENEFITS



MEDICAL



LIFE



DENTAL



VISION

11 PAID HOLIDAYS

**PENSION PLAN
Vacation & Sick Leave**

FREE

KC Community Center Memberships

E-bike Memberships

Downtown Employee Parking



Short and Long-term Disability Leave

Flexible Spending and Health Savings Accounts

APPLY NOW
KCMO.GOV/JOBS

LEARN ABOUT WATER THIS SCHOOL YEAR



Back-to-school ads are popping like weeds in a summer lawn, but there is one learning resource Kansas City students, their families and teachers can tap without a coupon: Water education services from KC Water.

Education resources – classroom lessons, community service projects, online resources and videos – raise awareness of water quality and the importance of reducing stormwater pollution. Water science and water quality information is available from pre-K to high school levels.

KC Water curriculum coordinators brought grade-level, age-appropriate and hands-on lessons to more than 19,000 Kansas City participants last school year. Lessons align with Next

Generation Science Standards and Missouri Learning Standards and are free of charge within the limits of Kansas City, Mo.

Education and environmental programs also are available not only to teachers, but also to homeowner associations; and neighborhood, civic, church and youth groups and clubs.

On the website, teachers will appreciate lesson flyers. All can learn about how to protect our waterways through everyday best practices.

To inquire about programs or to schedule, contact the KC Water Education and Engagement Division at 816-513-0582 or water.education@kcmo.org.

MORE INFORMATION

www.kcwater.us/education

MANAGE USAGE TO CONTROL WATER BILL

Water is used every day by everyone, making it easy to forget the importance of managing Kansas City's most precious natural resource.

The cost of Kansas City drinking water – the first of three sections on the front of the KC Water monthly bill – has two sections.

The Service Charge covers the cost of the maintaining and operating the treatment plant, pumping stations and pipelines that bring water to Kansas City homes and businesses.

The Usage Charge covers the cost of the water itself, and it often can be a source of higher-than-expected water bills.

A new page on the KC Water website provides extensive information to assist customers in managing the amount of water used. Sections of the page explain how to check daily water usage and common causes of higher-than-normal water usage.

MORE INFORMATION

www.kcwater.us/customer-support



4800 E. 63rd St. • Kansas City, MO 64130

CUSTOMER SUPPORT: (816) 513-1313 (Option 1) or 311 • www.kcwater.us

NEWSLETTER COMMENTS: water.communications@kcmo.org



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